

Managed Service of EDW Application

Leading P&C insurance company in US

THE CLIENT PROBLEM STATEMENT

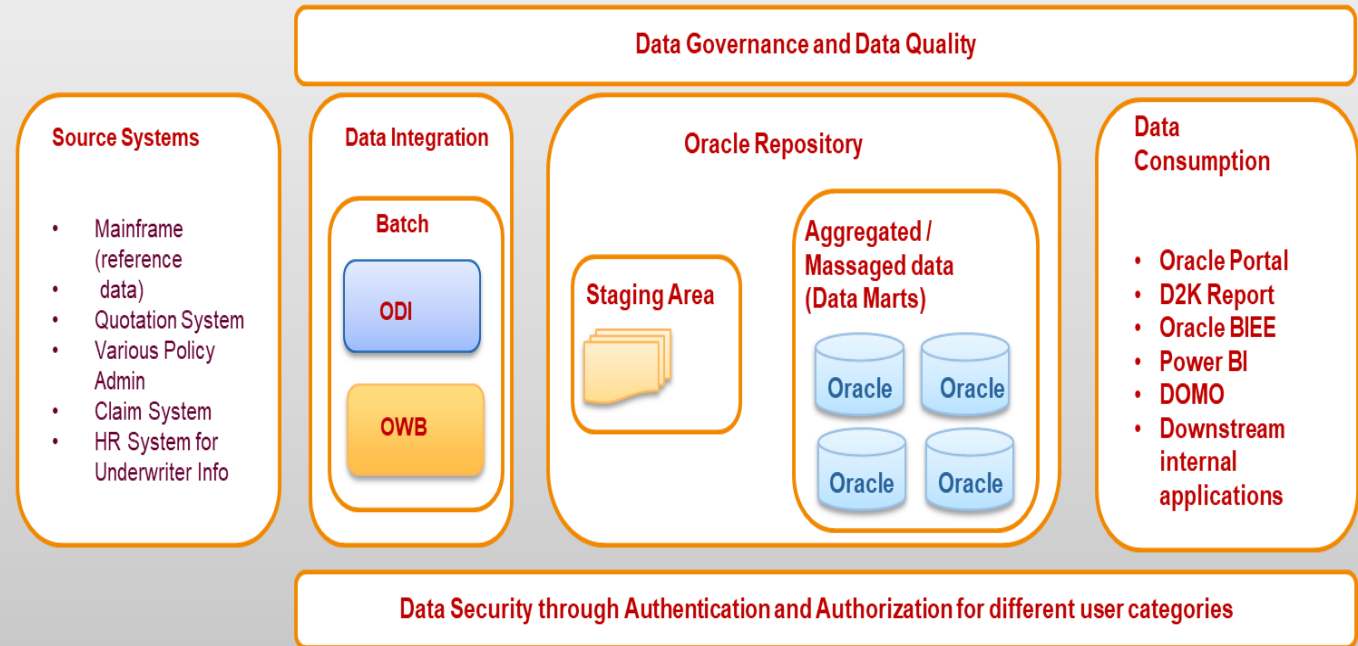
- Unavailability of system documentation (Data Dictionary, Feed Design and Data Consumers)
- Ever-changing in-scope DW application list and aggressive KT timelines



SOLUTION



- Churns out dashboards for Executive leadership decision making
- Operational, Statutory and strategic reporting
- Rule-based scoring for Quotation and Policies in order to validate/compare rates offered & agreed
- Business specific KPI derivation (renewals, expired, changes to premium across dimension) to assess business performance



BUSINESS OUTCOME



- Platform based Support levels (24X7) in Dual shore model
- About 38 data marts comprising of about 600 batch jobs with 250+ daily jobs
- Multi-environment Support and Maintenance
- Change Management & Small development work (SR)
- Incident and Problem Management
- Oracle Database 11G, Oracle based data marts, Oracle Data Integrator 11 g & 12 C, OWB 11g, Unix scripting